



SMCMUA, PWSID #1424001

NOTICE OF BOIL WATER ADVISORY

Effective as of 3:45 PM on August 24, 2020.

Where do I get information?

- Read this full notice.
- Visit www.smcmua.org under the ALERTS icon for instructions and routine updates.
- Contact Customer Service at 973-326-6880 (alternate no. non-business hours 973-867-1758).
- For non-emergency inquires send an email to customerservice@smcmua.org.

Who is affected?

Please see the attached map.

What caused the issue?

SMCMUA is providing notification that a portion of our service area lost positive water pressure resulting in an uncontrolled outage.

What should I do? What does this mean?

Effective immediately and until further notice, **customers within the impacted service area** are instructed to **bring tap water to a rolling boil for three minutes** and allow the tap water to cool before using or use bottled water. Boiled or bottled water should be used for drinking; preparing foods; mixing baby formula, food, juices or drinks; washing vegetables and fruit; cooking; making ice; brushing teeth; and washing dishes until further notice. Boiling kills bacteria and other organisms in the water.

The following measures are also recommended:

- Throw away uncooked food or beverages or ice cubes made with tap water during the day of the advisory;
- Keep boiled water in the refrigerator for drinking;
- Do not swallow water while showering or bathing;
- Rinse hand-washed dishes with a diluted bleach solution (one tablespoon of household bleach per gallon of tap water) or clean your dishes in a dishwasher using the hot wash cycle and dry cycle;
- Do not use home filtering devices in place of boiling or using bottled water; most home water filters will not provide adequate protection from microorganisms;
- Use only boiled water to treat minor injuries; and
- Provide pets with drinking water that has been boiled and cooled.

Please continue to boil your water or use bottled water until you are notified that the water quality is satisfactory. This advisory will remain in effect until repairs are completed and testing shows the water quality to be safe.

We are working as quickly as possible to restore your water quality. Thank you for your patience.

