

For Immediate Release

**THE SOUTHEAST MORRIS COUNTY MUNICIPAL UTILITIES AUTHORITY
PWS NJ #1424001**

(Cedar Knolls, NJ) — The Southeast Morris County Municipal Utilities Authority (SMCMUA or Authority) will be undertaking certain emergency repairs to its water system. In conjunction with those repairs, the Authority has declared a precautionary water emergency that will remain in effect for the next 72-hours or until repairs are complete. In addition, SMCMUA requests that customers refrain from any non-essential water uses, such as watering lawns and washing cars. Customers should also conserve water use inside their homes during this time.

During the repair process, water is safe to drink but customers may experience reduced water pressure. When service is restored to normal, customers may experience cloudy and or discolored water. If discolored water is observed, flush the internal cold-water plumbing lines until all faucets run clear starting at the lowest level of your home or business and working your way up. Flush sinks, tubs, showers, all appliances that utilize water and outdoor hose bibs. Repeat flushing steps as necessary until the water clears. If you have a question, please call Customer Service Center at 973-326-6880.

For more information, visit the Authority's website at www.smcmua.org and select Alerts.

CONTACT CUSTOMER SERVICE: Consumers can report non-emergency questions or concerns to our Customer Service Division at 973-326-6880 or customerservice@smcmua.org. Emergency conditions should be reported directly to 973-326-6880 during normal business hours and 973-867-1758 for after hour emergencies. Additional information is available on our website at www.smcmua.org.

ACCOUNT INFORMATION: SMCMUA requests that account holders maintain current contact information to aid in communications for billing, service and for emergency purposes. Contact Customer Service to confirm your account information is accurate.

REGISTER FOR CITIZEN ALERTS: SMCMUA requests that all consumers who live and/or work in the service area register with Morris County **Alert**Morris **Smart911™ Notification System** (<https://oem.morriscountynj.gov/alerts>) to better ensure the timely delivery of emergency notices associated with water supply, quality or other important community messages. If you do not have access to a computer please ask a relative, friend or neighbor to register for you. You can also register at www.smcmua.org and choose the “**REGISTER FOR CITIZEN ALERTS**” icon. If you were previously registered with Everbridge you will need to register again.

SMCMUA was established in December of 1976. SMCMUA provides drinking water to approximately 62,000 consumers in Morris County. The SMCMUA creating municipalities are the Town of Morristown, the Township of Morris, the Township of Hanover and the Borough of Morris Plains.