



Southeast Morris County Municipal Utilities Authority

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WATER UPDATE POSTCARD SCAM

The Southeast Morris County Municipal Utilities Authority (SMCMUA or Authority) has been made aware that some residents in Morris County have been receiving postcards in the mail similar to the one pictured below stating “Water Update—unfortunately we were unable to reach you by phone or in person. Please contact us within the next 72 hours.” **This is a SCAM, do not reply to it.**

Because it says “Water Update”, it is assumed that it was sent to them by SMCMUA, the local water Authority. Please know that the Authority has not sent any such postcard encouraging customers to take any special action regarding their water quality. The Authority does not solicit “Water Updates”. SMCMUA does, however, prepare an annual Consumer Confidence Report every Spring and this report on water quality is available on its website at www.smcmua.org.

If you are contacted in any manner by anyone soliciting a “Water Update”, **do not respond** to it. It is either a sales company selling water filtering or treatment systems and/or attempting to get personal information from you. SMCMUA urges all customers to never provide their personal information to strangers. If the number listed on the yellow card is not already disconnected, it may connect you with a voicemail requesting you leave certain personal information on the answering machine. **AGAIN: Do not leave any personal information.**

