For Immediate Release

THE SOUTHEAST MORRIS COUNTY MUNICIPAL UTILITIES AUTHORITY
PWS NJ #1424001

PRECAUTIONARY WATER EMERGENCY NO LONGER IN EFFECT

(Cedar Knolls, NJ) — The Southeast Morris County Municipal Utilities Authority (SMCMUA or Authority) reports that the emergency repairs to the system have been completed. Restricted water use is no longer necessary. The Authority extends its appreciation to its customers for their conservation measures while the emergency repairs were performed.

Customers may experience cloudy and or discolored water as normal operations resume. If discolored water is observed, flush the internal cold-water plumbing lines until all faucets run clear starting at the lowest level of your home or business and working your way up. Flush sinks, tubs, showers, all appliances that utilize water and outdoor hose bibs. Repeat flushing steps as necessary until the water clears.

Please contact Customer Service with questions or visit the Authority’s website at www.smcmua.org and select Alerts for more information.

CONTACT CUSTOMER SERVICE: Consumers can report non-emergency questions or concerns to our Customer Service Division at 973-326-6880 or customerservice@smcmua.org. Emergency conditions should be reported directly to 973-326-6880 during normal business hours and 973-867-1758 for after hour emergencies. Additional information is available on our website at www.smcmua.org.

ACCOUNT INFORMATION: SMCMUA requests that account holders maintain current contact information to aid in communications for billing, service and for emergency purposes. Contact Customer Service to confirm your account information is accurate.

REGISTER FOR CITIZEN ALERTS: SMCMUA requests that all consumers who live and/or work in the service area register with Morris County AlertMorris Smart911™ Notification System (https://oem.morriscountynj.gov/alerts) to better ensure the timely delivery of emergency notices associated with water supply, quality or other important community messages. If you do not have access to a computer please ask a relative, friend or neighbor to register for you. You can also register at www.smcmua.org and choose the “REGISTER FOR CITIZEN ALERTS” icon. If you were previously registered with Everbridge you will need to register again.

SMCMUA was established in December of 1976. SMCMUA provides drinking water to approximately 62,000 consumers in Morris County. The SMCMUA creating municipalities are the Town of Morristown, the Township of Morris, the Township of Hanover and the Borough of Morris Plains.